

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Christopher T. VOIGT, et al.

Serial No. 09/366,749

Group Art Unit: 2164

Confirmation No. 3440

Filed: August 4, 1999

Examiner: Samuel G. Rimell

For: A SYSTEM PROVIDING DESKTOP INTEGRATION OF PATENT INFORMATION AND DOCUMENT MANAGEMENT

COMMUNICATION TO THE EXAMINER

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

An IDS was filed on August 4, 1999. However, the Examiner has not yet acknowledged the IDS.

A Communication was filed on June 11, 2008, regarding this matter. The Communication included a copy of the IDS along with a USPTO mailroom-stamped filing receipt which confirms the filing of the IDS. An additional copy of the Communication filed June 11, 2008, along with the IDS and USPTO mailroom-stamped filing receipt, is provided herewith.

However, the Examiner has not yet acknowledge the IDS. Please note that the Issue Fee was paid on June 11, 2008, but the applicant has not received any communication from the USPTO since that date.

In view of the above, it is respectfully requested that the Examiner mail a Supplemental Notice of Allowability acknowledging the IDS filed August 4, 1999.

Respectfully submitted,
STAAS & HALSEY LLP

Date: June 12, 2009

By:

Paul I. Kravetz
Paul I. Kravetz
Registration No. 35,230

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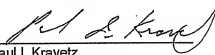
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Please return this card, indicating receipt date and Serial No., if applicable, of the following
Utility Patent Application Transmittal; New Application Fee Transmittal; 45 pages of specification, claims &
abstract; 12 sheets of drawings; Executed Combined Declaration and Power of Attorney; Submission of
Declaration; Information Disclosure Statement; Form PTO-1449; 4 references; Assignment Recordation Cover
Sheet; Executed Assignment; Check \$1,208.00

Christopher Thomas VOIGT et al.

Applicant(s): A SYSTEM PROVIDING DESKTOP INTEGRATION OF PATIENT
INFORMATION AND DOCUMENT MANAGEMENT

Title: To be assigned

Serial No.: Concurrently herewith

Filing Date: 1330.1031/TRB

Docket No.:

Due Date:



18

Please return this card, indicating receipt date and Serial No., if applicable, of the following
Utility Patent Application Transmittal; New Application Fee Transmittal; 45 pages of specification, claims &
abstract; 12 sheets of drawings; Executed Combined Declaration and Power of Attorney; Submission of
Declaration; Information Disclosure Statement; Form PTO-1449; 4 references; Assignment Recordation Cover
Sheet; Executed Assignment; Check \$1,208.00

Christopher Thomas VOIGT et al.

Applicant(s): A SYSTEM PROVIDING DESKTOP INTEGRATION OF PATIENT
INFORMATION AND DOCUMENT MANAGEMENT

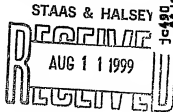
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Docket No.:

Due Date:



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	
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Christopher Thomas VOIGT et al.)	
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Application No.: To be assigned)	
)	Examiner: To be assigned
Filed: Concurrently herewith)	
)	
For: A SYSTEM PROVIDING DESKTOP INTEGRATION OF PATIENT INFORMATION AND DOCUMENT MANAGEMENT)	

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure provisions of 37 CFR §1.56, there is hereby provided certain information which the Examiner may consider material to the examination of the subject U.S. patent application. It is requested that the Examiner make this information of record if it is deemed material to the examination of the subject application.

1. Enclosures accompanying this Information Disclosure Statement are:

- 1a. ☒ Form PTO-1449.
- 1b. ☒ Copies of IDS citations.
- 1c. ☐ An English language copy of search report(s) from a counterpart foreign application or a PCT International Search Report.
- 1d. ☐ English language translation (complete or relevant portion(s)) attached to each non-English language publication.
- 1e. ☐ Explanations of Relevancy of References (ATTACHMENT 1(e), hereto) for providing a concise explanation of each non-English publication.
- 1f. ☐ List of Copending Applications (ATTACHMENT 1(f), hereto).

2. ☐ In accordance with 37 CFR §1.98, a concise explanation of what is presently understood to be the relevance of each non-English language publication is:

(Check appropriate items 2a, 2b, 2c and/or 2d)


- 2a. ☐ satisfied because all non-English language publications were cited on the enclosed English language copy of the PCT International Search Report or the search report from a counterpart foreign application indicating the degree of relevance found by the foreign office. (See U.S. Patent & Trademark Office's authorization in the Federal Register, Vol. 57, No. 12, January 17, 1992, at page 2031 (Reply to Comment 68).)

- 2b. ☐ set forth in the application.
- 2c. ☐ satisfied because an English language translation (complete or relevant portion(s)) is attached to each non-English language publication.
- 2d. ☐ enclosed as Attachment 1(e), hereto.
3. No admission is made that the information cited in this Statement is, or is considered to be, material to patentability nor a representation that a search has been made (other than search report(s) from a counterpart foreign application or a PCT International Search Report, if submitted herewith). 37 CFR §§ 1.97(g) and (h).

Respectfully submitted,

STAAS & HALSEY LLP

Dated: 8/4/99
700 Eleventh Street, N.W., Suite 500
Washington, D.C. 20001
Telephone: (202) 434-1500
Facsimile: (202) 434-1501

By: 
J. Randall Beckers
Registration No. 30,358

FORM PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTORNEY DOCKET NO. 1330.1031/JRB	APPLICATION NO. To be assigned
LIST OF REFERENCES CITED BY APPLICANT (Use several sheets if necessary)		FIRST NAMED INVENTOR Christopher Thomas VOIGT et al.	
		FILING DATE Concurrently herewith	GROUP ART UNIT To be assigned

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NO.	DATE	NAME	CLASS	SUB- CLASS	FILING DATE
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						

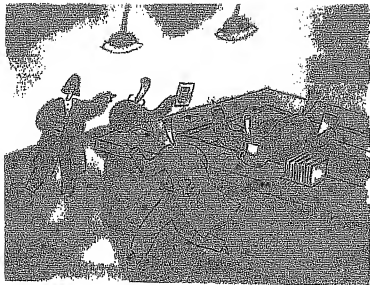
FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUB- CLASS	TRANSLATION	
							YES	NO
	AG							
	AH							
	AI							
	AJ							
	AK							
	AL							

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

AM	American Management Systems, Inc., "Document Imaging And Work Flow Software For Health Information Management", 1995.
AN	American Management Systems, Inc., "Document Imaging And Work Flow Software For Patient Information Management", 1996.
AO	American Management Systems, Inc., "HRLink Increases Productivity and Effectiveness", 1998.
AP	American Management Systems, Inc., "Enabling Health Systems to Thrive in Tomorrow's Environment", 1998.

EXAMINER	DATE CONSIDERED
<p>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p>	



HRLink Increases Productivity and Effectiveness

Today, most Human Resources (HR) departments depend on the manual flow of paper to process personnel or job application-related transactions. This method is slow, inefficient, and often hindered by lost documents or delays in filing hard copies. HRLink overcomes these obstacles by automating the maintenance of employee and applicant files and folders, establishing a far more efficient means to review job candidates and update employee information.

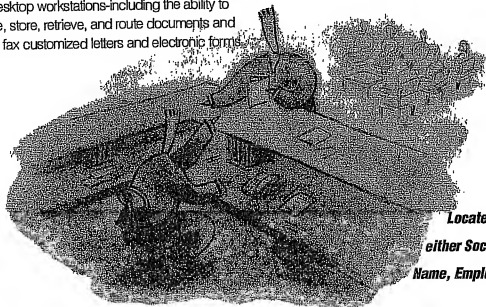
HR Solution Leverages the FileNET Platform

HRLink is an advanced document imaging and workflow system designed specifically for HR information management—on the industry-leading FileNET platform. The system, which was built on our experience creating contemporary, state-of-the-art solutions for major corporations, leverages existing FileNET and AMS imaging and workflow technology—though it can be deployed as a standalone application.

Immediate Benefits throughout the Enterprise

HRLink automates a wide variety of HR management activities throughout an organization by converting paper documents to electronic images and then using sophisticated, automatic workflow processing. Staff responsible for the storage, security, and integrity of all employee and job applicant-related documents (e.g. resumes, applications, test scores) can process all information electronically from desktop workstations—including the ability to capture, store, retrieve, and route documents and print or fax customized letters and electronic forms.

HRLink harnesses the power of document imaging and advanced workflow processing and eliminates the problems associated with paper-based records.



HR Manager—Flexible, Speedy Chart Retrieval

Underlying HRLink is HRManager an advanced capability that helps users locate employee documents quickly throughout the enterprise. Built using object-oriented design techniques, HRManager features an intuitive graphical user interface that lets users customize the folder retrieval process to satisfy their specific preferences (i.e. users can define their individual tabs) and also gives simultaneous access to multiple users. HRManager also affords sophisticated security for all folders according to hospital-defined criteria—providing administrative, annotation, document class, and user security features.

Employee/Job Applica

Process Functions

Querying for and Displaying

Routing Documents to Elec

Requesting Approvals for A

Generating Letters and Com

Upgrading/Tracking Applic

Establishing Applicants El

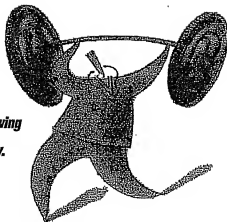
Approving/Rejecting Empl

***Locate employee documents by
either Social Security Number, Last
Name, Employee Number or Job Title.***

Fast Access to Personnel Information

The Employee Module efficiently manages various employee processing functions. Users capture, maintain, and retrieve employee demographic information and associated employee documents (e.g. evaluations, benefits) in an electronic "personnel" folder. Folders can then be arranged using tabs to segregate groups of customized documents for fast, efficient access.

HRManager improves response time for viewing folders and ensures document level security.



Module Processing Functions

	Job Applicant Module	Employee Module
Events	+	+
Link Queue	+	+
Employee-related Requests	+	+
Electronic Forms	+	+
Employee Status	+	+
Personnel Folder	+	
Guests		+

Users can also route documents to work queues. Automated routing is initiated when a document has been captured into the system (either by scanning the hard copy or via electronic interface) and written to optical disk for permanent storage. A specific document is routed to a work queue based on the document type and business processing rules established in the system. Users can attach an electronic note or electronically approve a document. Additionally, users have the ability to manually route documents to other system users, department sections, or "work" areas or create, store, and print letters and forms.

Take Control of Resumes and Applications

The Job Applicant Module provides the ability to maintain and monitor an applicant throughout the job application process by capturing, maintaining and processing job applicant information and associated documents (e.g. resumes, applications).

HRLink Delivers Big Benefits

- Improves customer service via improved access to employee information throughout the enterprise.
- Eliminates misfiled or misplaced documents.
- Reduces correspondence backlog.
- Recovers valuable filing space.
- Expedites release of information.
- Eliminates filing and re-filing of employee folders.
- Creates precise audit trails and automated monitoring of critical dates.
- Serves as an easy-to-use applicant tracking tool.
- Interfaces to external payroll systems that allow for nightly updates to the Employee Data Table (EDT).

Strategic Consulting Services Add Value to Workflow Reengineering Projects

Imaging and workflow solutions demand more than new software, systems development and integration services. Successful projects require an overall strategic vision that aligns an organization's operations more closely with its business objectives. AMS consultants work side by side with clients to thoroughly examine their business processes and identify management objectives. We then develop a framework for implementing a comprehensive imaging and workflow solution—outlining ways to combine technology with process changes to increase productivity and reduce operating costs. We employ flexible approaches based upon our best practices to meet the unique needs of each client, and leverage lessons learned from our previous engagements.

Integrating Web and Other Complementary Technologies

The rapid development of information technology constantly creates new opportunities for our clients to use technology to dramatically improve performance. At AMS, we apply our expertise to evaluate and incorporate value-added complementary technologies into our imaging and workflow solutions. Some of these include:

- Web/Internet/Intranet
- COLD (Computer Output to Laser Disk)
- OCR/ICR (Optical/Intelligent Character Recognition)
- Computer telephony and voice response
- Legacy systems integration tools

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Because of the nature of this material, numerous hardware and software products are mentioned by name. In most if not all cases, these product names are claimed as trademarks by the companies that manufacture the products. It is not our intention to claim these names or trademarks as our own.



American Management Systems

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12601 Fair Lakes Circle
Fairfax, Virginia 22033

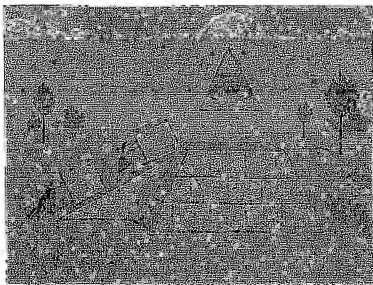
Please contact us at 800-682-0020
for additional information.

About AMS

AMS is an international business and information technology consulting firm that provides a full range of services: business re-engineering, change management, systems integration and systems development and implementation. AMS's business is to partner with clients to achieve breakthrough performance through the intelligent use of information technology. AMS is headquartered in Fairfax, Virginia with offices in over 50 cities worldwide. AMS has grown for 20 consecutive years by establishing solid, long-standing partnerships with clients through the ability to provide thought leadership and the ability to deliver results.

AMS can be found on the World Wide Web at www.amsinc.com.

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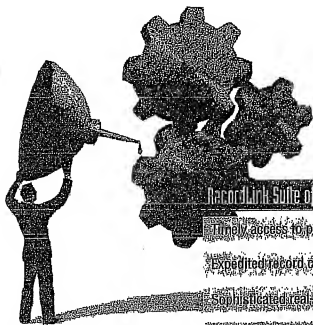
Enabling Health Systems to Thrive in Tomorrow's Environment

AMS *develops comprehensive, enterprise systems solutions using imaging and workflow technologies for hospitals, health systems and HMOs. Our RecordLink® Suite of products helps redefine work processes and improve the management of information, tasks, and workflow associated with Medical Records (MR), Patient Financial Services (PFS), and Human Resources (HR).*

The RecordLink Suite: Installed in more than 40 Major Hospitals and Health Systems

Working closely with major hospitals, AMS has developed the RecordLink® Suite of products for MR, PFS, and HR using the market-leading FileNET platform. These reusable, proven solutions harness the power of document imaging and advanced workflow processing, eliminating the problems associated with paper-based records to increase productivity and effectiveness across the enterprise.

Enabling Health Systems to Thrive in Tomorrow's IDS Environment



Medical Records: Immediate Benefits throughout the Enterprise

RecordLink for MR provides an unprecedented balance of control and online access to both clinical and administrative information covering patient visits. The award-winning solution lays the foundation for the computer-based patient record by integrating all functions of health information management — from capture and coding through chart completion and release of information.

RecordLink for MR accepts all types of paper documents as well as COLD (Computer Output to Laser Disk) from existing systems, making it easy to create

a record or "electronic" file folder for each patient containing demographic data and discharge information. Clinical and administrative staff have immediate, secure access

to patient information enterprise-wide, enabling them to spend more time meeting patient needs, and less time processing paper. RecordLink for MR also automates the sophisticated routing and prioritizing of patient information processing, and electronically orders documents within charts.

RecordLink Suite of Benefits

Timely access to patient, payer, and employee records throughout the enterprise

Expedited record completion and review

Sophisticated real-time workflow routing based on individual health system needs

Increased cashflow due to improved staff productivity, reduction of A/R's, and expedited customer service for patients, payers, and employees

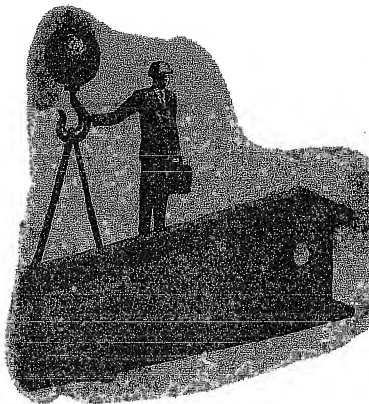
Improved records security using precise audit trails and automated monitoring of critical dates

Recovery of valuable filing and shelf space

Sophisticated electronic routing of files and the ability to print documents from PCs

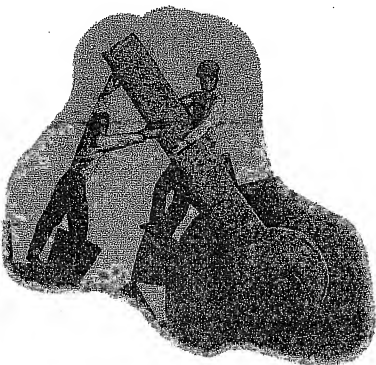
Human Resources: Fast Access to Personnel and Job Applicant Information

RecordLink for HR automates employee personnel record management and employee application tracking as well as a host of other human resource activities. Staff responsible for the storage, security and integrity of all employee, and job-related documents (e.g. résumés, applications, test scores) can process all information electronically from desktop workstations. These capabilities include the ability to capture, store, retrieve, and route documents and print or fax customized letters and electronic forms. It features a user-friendly graphical user interface that makes it easy to navigate throughout the system and allows users to customize this interface to suit their own needs and preferences.



Patient Financial Services: Quickly Delivers Bottom Line Results

RecordLink for PFS streamlines nearly every aspect of patient intake, patient financial services, and customer service, helping organizations respond more efficiently to requests from hospitals or clinics, physicians, patients, regulatory agencies, third-party payors and attorneys. Fast and accurate response eliminates the work processing bottlenecks that negatively affect cash flow, employee morale, and ultimately, the quality of care. RecordLink for PFS pays for itself by reducing administrative costs and freeing up cash through quicker accounts receivable processing.



Building Enterprise Solutions for Healthcare

AMS

also builds electronic commerce (eCommerce) and data warehousing solutions and provides a full range of information technology consulting services—everything from strategic business systems analysis and network-based systems architecture to the full implementation of solutions that produce genuine results, on time and within budget.

AMS develops data warehouse solutions that unlock the power of information—integrating clinical, financial, and administrative data across traditional application boundaries to enhance business performance and help healthcare organizations make critical risk-based decisions.

Our eCommerce solutions can help health organizations reduce the cost of purchasing goods or services, improve customer service through a self-service approach, minimize training costs, decrease maverick purchases, and dispel cross-platform issues.

IT solutions demand more than new software, systems development and integration services. Successful projects require an overall strategic vision that aligns an organization's operations more closely with its business objectives. AMS professionals work side by side with clients to thoroughly examine their business processes and identify management objectives. Together we develop a framework for implementing a comprehensive solution—outlining ways to combine technology with process changes to increase productivity and reduce operating costs.

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Because of the nature of this material, numerous hardware and software products are mentioned by name. In most if not all cases, these product names are claimed as trademarks by the companies that manufacture the products. It is not our intention to claim these names or trademarks as our own.

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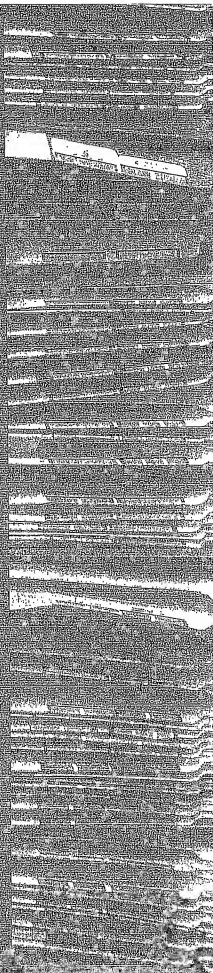


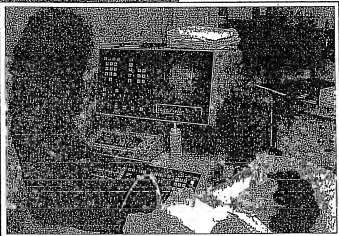
ACCOUNTLINK™

DOCUMENT IMAGING AND
WORK FLOW SOFTWARE FOR
PATIENT INFORMATION MANAGEMENT

MANUAL SYSTEMS CANNOT DELIVER THE
IN-DEPTH PATIENT ACCOUNTS INFORMATION
NEEDED FOR SUPERIOR CUSTOMER SERVICE
AND PROMPT COLLECTIONS.

...DOCUMENT IMAGING
SYSTEMS CAN



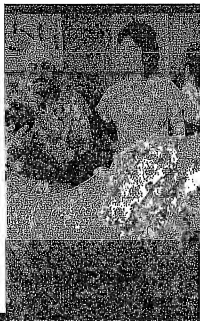


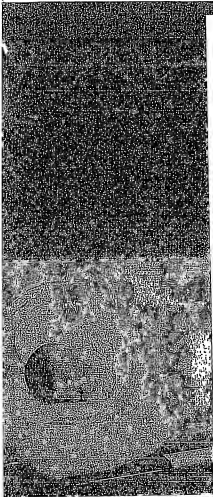
To provide superior customer service in a competitive environment, today's hospitals and evolving health care delivery systems require functionality and flexibility that go beyond existing patient financial services systems. AccountLink™, an advanced software package for patient information management, works with existing hospital information systems to help health care organizations achieve breakthrough performance in patient financial services.

AccountLink brings the power of document imaging and work flow technology to patient financial services. AccountLink eliminates the constraints of the paper and file folder work environment, enabling your health care organization to streamline operations and manage work processes more effectively. By using readily accessible "electronic" account folders and work queues, AccountLink permits instant access to patient information folders contributing to faster collections of outstanding receivables. As a result, service quality, productivity, and collections are increased, while costs are reduced.

Functions

- Patient Intake
- Insurance Verification and Certification
- Financial Counseling
- Bill Validation
- Insurance Follow-up
- Refunds
- Collections
- Customer Service





THE BOTTOM LINE: RESULTS

Originally designed, developed, and implemented in conjunction with a major acute care hospital, AccountLink streamlines daily receivables processing and, as a result, delivers proven bottom line results. AccountLink users have found that the system pays for itself quickly by reducing administrative costs, and frees up cash by reducing accounts receivable days. AccountLink ...

- Increases cash flow as a result of more complete insurance verification at registration, expedited validation and faster issue resolution in follow-up and collections
- Streamlines patient registration and admitting—cuts patients' waiting time and reduces your costs
- Expedites customer service for both patients and third-party payers—with AccountLink, most inquiries or disputes can be resolved with one phone call
- Makes patient information more accessible by distributing it throughout multiple clinical and administrative departments
- Creates a precise audit trail and automatic monitoring of critical dates for patient pre-admission, admission/registration, certification/re-certification, discharge, and billing
- Enables your staff to route patient files electronically, print or fax copies of documents from their workstations, and create electronic forms and form letters

ACCOUNTLINK PROVIDES A HIGH DEGREE OF FLEXIBILITY
WITHOUT SACRIFICING PERFORMANCE OR USER-FRIENDLINESS.

Operating in a Windows™ environment on standard personal computers equipped with large-screen, high-resolution monitors, AccountLink is comprehensive and powerful, yet easy to use. AccountLink was developed using FileNet's® WorkFlo®, the ORACLE® relational database management system, and the C programming language. Using the market-leading FileNet imaging platform, AccountLink operates on UNIX™-based servers from IBM®, Hewlett-Packard, or Sun Microsystems®. AccountLink's open client/server architecture allows for expansion from a single department to an enterprise-wide network as your organization grows.





ACCOUNTLINK AUTOMATES CRITICAL BUSINESS OFFICE TASKS USING WORK FLOW TECHNOLOGY.

AccountLink eliminates bottlenecks and improves efficiency throughout the patient financial services office. AccountLink:

- Stores required documents—such as consent forms, patient and insurer correspondence and facsimiles, and assignment of benefits forms—as document images within an electronic patient Information folder, making them immediately available to all user departments
- Allows users to simultaneously view document images alongside the patient's financial records—maintained in your existing hospital information systems—by entering a patient's name, account number, or medical record number
- Manages users' workloads with electronic "in-baskets" of patient folders to be processed, assuring that critical dates are met
- Provides immediate access to the complete record, including patient financial data and document images, to promote one-call resolution of billing questions or issues

With AccountLink, your staff can more efficiently respond to requests for information from the hospital or clinics, physicians, patients, regulatory agencies, insurers and other health plans, and attorneys. Fast, accurate response to these requesters eliminates work processing bottlenecks that negatively affect financial performance, employee morale, and ultimately, the perceived quality of service to patients, physicians, and health plans.



AMS can help you achieve breakthrough performance through the intelligent use of information technology. AMS is a business and information technology consulting firm that provides a full range of services: business re-engineering, change management, systems integration, and systems development and implementation. AMS has sustained an annual growth rate of approximately 20% for the past decade, has revenues exceeding \$600M annually, and has a staff of over 6,000 specialists in applied information technology.

■ Strategic systems planning

AMS provides strategic systems planning services that include identifying business needs, determining the impact of new technologies, and developing a systems architecture that meets your business goals.

■ Client/server software development

AMS provides client/server software development services that include analyzing business requirements, designing the system architecture, and developing the software.

■ Systems consultation support

AMS provides systems consultation support services that include analyzing business requirements, designing the system architecture, and developing the software.

■ Clinical data integration and access

AMS provides clinical data integration and access services that include analyzing business requirements, designing the system architecture, and developing the software.

AMERICAN MANAGEMENT SYSTEMS CAN HELP YOUR ORGANIZATION UTILIZE THIS POWERFUL NEW TOOL TO MEET THE CHALLENGES OF HEALTH CARE COMPETITION.

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AMERICAN MANAGEMENT SYSTEMS IS FILENET'S PREMIER SOLUTION ALLIANCE PARTNER FOR HEALTH CARE.

AMS offers comprehensive, enterprise-wide systems solutions for the management of patient information using imaging and work flow technology, in partnership with FileNet Corporation, widely recognized as the world leader in imaging platforms for large scale applications.

AccountLink was designed to be fully integrated with AMS's other health care software products, including our RecordLink® software for health information management. As a stand-alone package, or in combination with our other software, AccountLink will give your organization the tools to achieve breakthrough performance.





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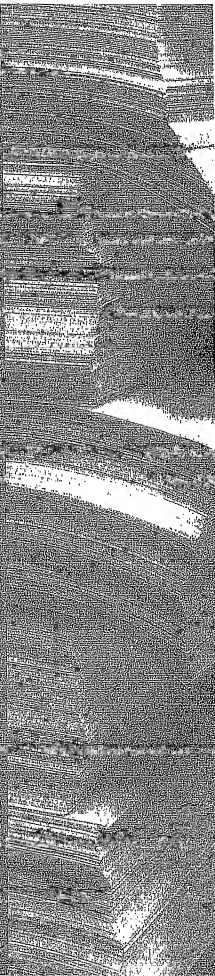


RECORDLINK

DOCUMENT IMAGING AND
WORKFLOW SOFTWARE FOR
HEALTH INFORMATION MANAGEMENT

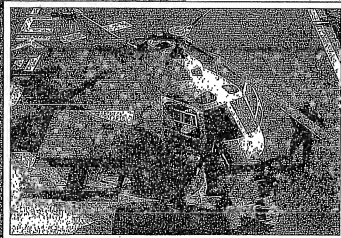
ALTERNATE SYSTEMS CORP. PARTNERS WITH
EMERSON SOFTWARE TO PROVIDE THE MOST
MODERN, MULTI-FACILITY HEALTH CARE
ENTERPRISE.

DOCUMENT IMAGING
SYSTEMS CAN



Existing health information management systems do not provide the degree of integration, functionality, and flexibility that today's highly competitive health care institutions demand. Despite industry-wide investment in new computers, networks, and information systems, less than ten percent of the information managed by health care providers is automated today. The rest is generated, stored, and reproduced entirely on paper.

RecordLink® satisfies all the major requirements of the health information management department. RecordLink, an integrated software package that uses document imaging and work flow technology, addresses the work flow associated with the completion, storage, and retrieval of patient information, in accordance with the standard practices for health information management prescribed by the Joint Commission for Accreditation of Health Care Organizations (JCAHO).



Functions

- Clinical Information Capture
- Document Routing
- Deficiency Analysis
- Coding and Abstracting
- Chart Completion
- Release of Information
- Re-analysis



DEMONSTRATED BENEFITS

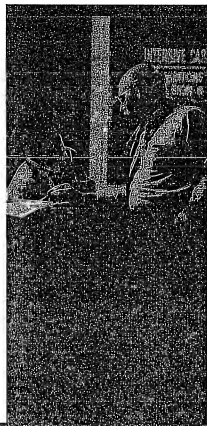
RecordLink supports the work processes of the health information management department while providing a powerful clinical tool with benefits for the entire organization. RecordLink:

- Improves the quality of care by making patient information immediately accessible throughout your organization's facilities
- Expedites physician chart completion using electronic signature
- Maximizes productivity and technology benefits through work flow re-engineering, with the flexibility to evolve as your business processes and information systems grow and change
- Eliminates the aggravation and waste associated with misfiled or misplaced documents, and reduces paper storage needs and handling costs
- Creates an "electronic continuum of care record," providing a permanent audit trail for patient information and enhancing records security
- Streamlines the release of information process by automating patient information retrieval and distribution, eliminating the need for a third-party correspondence company

RECORDLINK BRINGS TOGETHER CLINICAL AND ADMINISTRATIVE INFORMATION

RecordLink manages information covering all patient visits, laying the foundation for the computerized patient record. RecordLink allows patient information currently captured and maintained in other information systems throughout the hospital (e.g., laboratory and transcription systems) to be electronically transmitted to and stored in the new "electronic" health information folder.

A sophisticated health information retrieval capability, tailored to your needs, manages request, display, and printing of patient information. A powerful display capability makes it easy to compare clinical data from multiple patient encounters.





RECORDLINK PUTS THE POWER OF IMAGING AND WORK FLOW TECHNOLOGY AT YOUR FINGERTIPS

RecordLink was developed by carefully combining imaging systems expertise with real world medical records experience. This network-based, client/server application software package combines automated links to existing hospital systems with fast, efficient conversion of documents into digitized document images stored on optical disks.

Sophisticated, customizable work flow programs manage access to clinical information as well as the routing and prioritizing of medical records processing. And because RecordLink is based on an open systems architecture, you can expand from a single server system to an enterprise-wide network that supports hundreds of workstations as your needs grow.



RECORDLINK DELIVERS FUNCTIONAL FLEXIBILITY WITHOUT SACRIFICING PERFORMANCE OR USER-FRIENDLINESS.

Operating in a Windows® environment on standard personal computers equipped with large, high-resolution monitors, RecordLink is comprehensive and powerful, yet easy to use. RecordLink was developed using the FileNet® WorkFlo® language, the ORACLE® relational data base, and the C programming language.

RecordLink provides a common, graphical user interface for clinicians, administrators and department personnel with customized screens, work flow queues, and processing options to increase productivity and responsiveness.

AMERICAN MANAGEMENT SYSTEMS CAN HELP YOUR ORGANIZATION UTILIZE THIS POWERFUL NEW TOOL TO MEET THE CHALLENGES OF HEALTH CARE COMPETITION.

AMS's business is to partner with clients to achieve breakthrough performance through the intelligent use of information technology. AMS is a business and information technology consulting firm that provides a full range of services: business re-engineering, change management, systems integration, and systems development and implementation. AMS has sustained an annual growth rate of approximately 20% for the past decade, has revenues exceeding \$500M annually, and has a staff of over 5,400 specialists in applied information technology.

AMERICAN MANAGEMENT SYSTEMS IS FILENET'S PREMIER SOLUTION ALLIANCE PARTNER FOR HEALTH CARE.

AMS offers comprehensive, enterprise-wide systems solutions for the management of patient information using imaging and work flow technology, in partnership with FileNet Corporation, widely recognized as the world leader in imaging platforms for large scale applications.

RecordLink was designed to be fully integrated with AMS's other health care software products. As a stand-alone package, or in combination with our other software, RecordLink will give your organization the tools to achieve breakthrough performance.





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